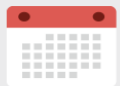


Refugee Resettlement at a Glance

brought to you by Catholic Charities, Diocese of Camden Refugee and Immigration Services

TWO WEEKS PRIOR TO ARRIVAL



Receive **word** of a family's arrival date and size from the US Conference of Catholic Bishops and begin preparations. Contact any **friends or family members**.



Find an **apartment** at a fair market rate, in a safe neighborhood, with access to groceries, schools, transportation and services.



Furnish the apartment with all furniture and household supplies according to the family's size.

DAY OF ARRIVAL



Pick up the family from the airport. An interpreter or someone who speaks their native language must be present.



Provide a **hot meal** the night of arrival and **groceries** to last a day. Make a follow-up **home visit** within 24 hours and take the family **grocery shopping**.



Cultural orientation begins on day one. Walk the family through emergency procedure and cultural norms the night of their arrival.

FIRST 10 DAYS



Arrange **job interviews** and ensure that the refugee secures employment.



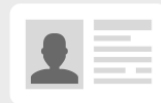
Enroll children in **school** within **30 days**. Provide ongoing school support, including educating parents on the U.S. school system, interpretation at parent-teacher meetings, homework help and school supplies.



Enroll the family in **English (ESL) classes**. Most refugees arrive speaking little to no English. Provide **interpretation** for all appointments.



Help the refugees sign their **lease**, register their **mailbox**, and sign on to **utilities**. Teach them how to use public **transportation**. Provide information on **budgeting**.



Help the family apply for **social services** like cash assistance and food stamps. Obtain work documents: employment authorization and a **social security card**.



Arrange **medical appointments** for all family members and provide **transportation**. Children need vaccinations to begin school. Help the family apply for **health insurance**.



Engage **donations and volunteers**. Connect the refugee with **community resources**.



Continue **cultural orientation** over the course of three official sessions and a final assessment. Cultural education and orientation should be ongoing with every interaction.



FIRST 90 DAYS AND BEYOND

Provide **case management** to respond to any unmet needs. Make available **counseling services and support**.



Continue providing **ESL, transportation, medical case management, transportation, interpretation services, school support, immigration legal services, cultural orientation...**

Refugees must be self-sufficient within 90 days. After that their government assistance runs out.

Remain part of the refugees' community and a primary contact as any life situations arise. Refugees lack a support network when they arrive. We are the people they **trust**.

SUPPORT SERVICES:
Up to 5 years (or more)

Learn more and get involved: [CatholicCharitiesCamden.org/Refugee-Immigration](https://www.CatholicCharitiesCamden.org/Refugee-Immigration)